



JOYRIDE Warranty Guide

1. What is Covered and For How Long?

The 3 year limited warranty means that for 3 years from the date of purchase, the SEAT COVER listed above:

- Will not rip, tear or crack from normal use
- Will not fade or discolor from heat, sunlight or moisture
- Will not have manufacturing defects
- Will retain its heat management properties
- Our warranty only applies for the Joyride Leathercloth. It does not apply to the technique used for installation of accessories/parts

The above is covered subjected to the seat covers being made as per the company's approved guidelines such as stitching with Nylon thread, using 'Joyride' material only (not in combination with any other Leathercloth/material).

2. What Will Company Do If Any Of The Above Happens?

If any of the above happens within the warranty period specified above, the company will furnish comparable Leather cloth of similar color, pattern, and quality, either repair the defective area or do the replacement of the seat cover, at our option. And, if your seat cover was professionally installed, the company will also pay reasonable labor costs for the direct repairs or replacement.

3. What Is Not Covered By This Warranty?

- Damage caused by fire, flooding, or intentional abuse.
- Damage caused by cutting from sharp objects.
- Installation-related damage.
- Installation defects.
- Damage caused by abuse such as seat cover bitten off or scratched by animals/birds.
- Damage caused due to cuts formed by external (buttons, studs, embroidery, etc on the garments) or internal (fiber plate) sharp objects whether intentional or not.
- Damage caused by defect or tearing of the PU foam.
- Damage caused by use of heavy solvents & detergents.

4. What Is Excluded From This Warranty?

The company excludes and will not pay incidental or consequential damages under this warranty.

5. What Should You Do If You Have A Problem?

We want you to be happy with your 'Joyride' seat cover. If you're not, call your retail store. They can answer your questions and, if necessary, proceed to process your claim. If you have further questions, please call us at +91 22 28603514

Irrespective of where you have purchased your seat cover from, you can go to any JOYRIDE retailer/Dealer anywhere else in the country, who will attend to/rectify/replace your seat cover, based on the above parameters.

6. PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.

The company needs the receipt in order to verify date and proof of purchase to resolve any problems that may occur. The receipt should have batch number and date of manufacturing. The original seat cover / Leather cloth with the original back print of Royal Touch and Joyride logo are a must as a proof of authenticity of the claim.

***Note:** Warranty is applicable only for your stapled Joyride seat cover.